Incomplete Direct Loan Disbursements

Due to Federal Regulations, the earliest date that Federal Direct Loan funds may be credited to your UCSD student account for the fall term is September 19 provided that all loan disbursement requirements have been met.

If your TritonLink Billing pages indicate “Incomplete” for your Direct Loan Disbursement, it means that the borrower must complete all or some of the following actions before funds can be set up to disburse on September 19. These requirements are in addition to being enrolled in at least 6 units (not including waitlisted units) and meeting other financial aid disbursement requirements. Access your “Financial Aid Checklist” on My Tritonlink to ensure you have met all financial aid requirements.

#1 Complete the Entrance Loan Counseling on UCSD TritonLink

You must complete the Entrance Loan Counseling on the UCSD TritonLink website, not on the “StudentLoans.gov” website.

1. Go to http://tritonlink.ucsd.edu
3. Enter your “User ID/PID” and “Password/PAC” and click on “Sign On”.
5. Under the “Mandatory Tasks” click the “Complete the Loan Counseling Session” link and follow the instructions. Make sure to complete all steps until you receive the “You Passed” message.

#2 Complete all Federal Direct Loan Master Promissory Notes (MPN)

The MPN is a legal document in which the borrower promises to repay the loan(s) and any accrued interest and fees to the Department of Education. It also provides the borrower with detailed explanation of the terms and conditions of the loan(s). If you are borrowing a Direct Subsidized/Unsubsidized loan and a Direct Graduate PLUS loan, you must complete a separate MPN for each loan program. If your parent is borrowing under the Direct Parent PLUS loan, then your parent borrower must complete the Direct Parent PLUS loan MPN.

1. Go to https://studentloans.gov
2. Click on the green "Log In" box in the upper right-hand corner.
3. Enter your FSA ID Username or E-mail Address and FSA ID Password.
4. Then click on “Complete a Master Promissory Note”. Select the Direct loan MPN type. Click on "Subsidized/Unsubsidized MPN" if you are borrowing a Subsidized or Unsubsidized Stafford Loan or “PLUS MPN for Graduate/Professional Students” if you are borrowing a Grad PLUS loan. If you are borrowing from both loan programs, you must complete a separate MPN for each.
   If your parent is completing the Direct Parent PLUS Loan MPN, the parent borrower will initially “Log In” with their FSA Username/E-mail Address and FSA ID Password and in this step they will choose the “PLUS MPN for Parents” option.
5. Make sure to read and answer all questions carefully and click on “Submit” when completed.
6. You will know the process was successful when you see a message that begins with the following sentence, “You have successfully submitted your MPN”.
7. It will take several business days for the completed MPN to be checked off your UCSD FA Checklist on TritonLink.